Help

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Dear ***eWax***® user,

If you have problems to open our ***eWax***® application or to proceed at any point it could be due to your browser adjustments.

Following adjustments - considering as example the latest Microsoft Internet Explorer - are necessary or recommendable:

1. Turn off popup blocker (Windows XP)
Standard Pop- up Blocker is turned on in Internet Explorer and set to the medium setting, which means it will block most automatic pop- ups.

On the *Tools* menu, point to *Pop- up Blocker*, and then click *Turn Off Pop- up Blocker*

2. Activate JavaScript

Select *tools* I *internet options* I index *Security* I *custom level* I in section *scripting*: enable *Active Scripting*

3. Activate SSL
For some functions eWax uses the SSL protocol (Secure Sockets Layer) to encode sensitive customer data.

Select *tools* I *internet options* I index *Advanced* I in section *security*: *Use SSL 2.0* and *use SSL 3.0*

For further information or questions please do not hesitate to contact

webadmin@sasolwax.com

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